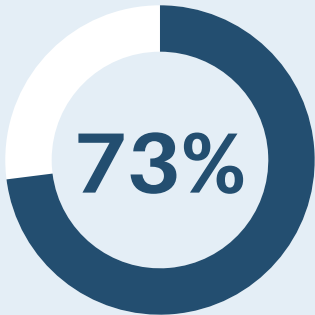


Case Study: Fidelity Bank

Outsourcing IT leaders with a well-versed team of subject matter experts



73%
of financial services executives
have been challenged by a
shortage of capable talent in the
last three years, making it difficult
to meet critical project goals

Source: RGP (2023)



**"The Hartman team's
extensive experience and
industry expertise is an
invaluable asset for our bank.
I look forward to our future
success together."**

Eugene J. Walsh
EVP/COO, Fidelity Bank

Fidelity BANK

CHALLENGES



Fidelity has many qualified leaders in place to handle parts, but not all, facets of today's complex and demanding governance and infrastructure requirements. Whenever leadership changes, the business model changes which is highly disruptive and costly. Fidelity needed a long-term, accountable IT leader to navigate the bank through regulatory challenges and enhance operational efficiencies.

SOLUTION



Fidelity Bank created an outsourcing solution by partnering with Hartman Executive Advisors to manage, oversee, and lead the bank's IT function. This cost-effective strategy provided the bank with expertise across all technology disciplines, including core, FinTech, infrastructure, operations, security, and regulatory compliance, resulting in swift execution for a mature information security program and regulatory compliance.

